

# Lyon Lighting Faulty Product Returns Form

---Faulty Returns Only---

You will have to request a RAN number before returning goods.

- This form is for the return of faulty, incorrect or damaged products.
- All packets must have the senders address on the back.
- Refunds can only be paid out by the same method, within 30 days.
- Please re-use the packaging from the original delivery.
- All sections must be completed.

Order Name	
Invoice Postcode	
Returns Authorization Number (RAN)	
What are you returning?	-Complete Order-      -Part of an Order-
Please list the quantity & code:	

Full installation / technical guidance is available by  
Calling 01543 226103 or emailing us [sales@lyonlighting.com](mailto:sales@lyonlighting.com)



Freepost Plus RSTU-BXHT-THXX  
Lyon Lighting Ltd  
Slaney Dove  
Allens Lane  
UTTOXETER  
ST14 8LA